



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Carolle Cook  
Carolle Cook

Applicant : Shlomo Varsano  
Application No. : 10/035,806  
Filed : November 8, 2001  
Title : METHOD AND APPARATUS FOR AUTOMATED  
SERVICE LEVEL AGREEMENTS  
Grp./Div. : 2152  
Examiner : To be assigned  
Docket No. : 47240/FLC/I281

**COPY OF PAPERS  
ORIGINALLY FILED**

**LETTER IN RESPONSE TO NOTICE TO  
FILE MISSING PARTS OF APPLICATION**

Box Missing Parts  
Assistant Commissioner for Patents  
Washington, D.C. 20231

P.O. Box 7068  
Pasadena, CA 91109-7068  
February 28, 2002

Commissioner:

In response to the Notice to File Missing Parts of Application dated **January 30, 2002**, enclosed are:

1. Copy of Notice to File Missing Parts of Application.
2. Check for \$2,592, including the filing fee (\$2,462) and surcharge (\$130) for a large entity.
3. Executed Declaration and Power of Attorney.
4. 12 sheet(s) of substitute drawings in compliance with 37 C.F.R. § 1.84(g).
5. An Assignment of the invention with the Recordation Form Cover Sheet in a separate envelope addressed to Commissioner of Patents and Trademarks, Box Assignments Washington, D.C. 20231, along with our check for \$40.00.

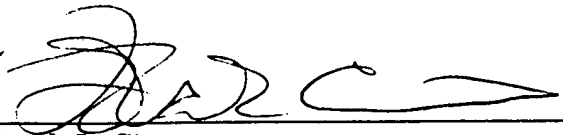
The Commissioner is hereby authorized to charge any fees under 37 CFR 1.16 and 1.17 which may be required during the **pendency** of this application to Deposit Account No. 03-1728.

**Application No. 10/035,806**

Please show our docket number with any charge or credit to our Deposit Account. **A copy of this letter is enclosed.**

Respectfully submitted,

CHRISTIE, PARKER & HALE, LLP

By   
Frank L. Cire  
Reg. No. 42,419  
626/795-9900

FLC/clc  
Enclosures  
CLC PAS417790.1-\* -2/28/02 9:14 AM